

Quality of Patient Care

PATIENT PREFERENCES

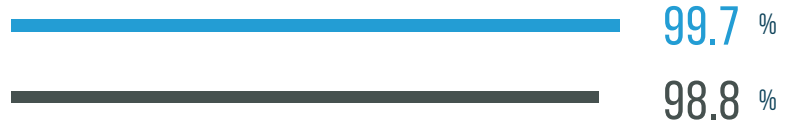
Hospice staff should discuss treatment preferences and patient beliefs and values with patients and/or caregivers. These discussions can help ensure all patient needs are met and that patients and caregivers are involved in care decisions at the end-of-life.

- Each agency electronically reports data about these measures to the Centers for Medicare & Medicaid Services (CMS) using the Hospice Item Set (HIS)
- The data was collected between 01/01/2017 and 12/31/2017
- Higher percentages are better



■ National Average

Patients or caregivers who were asked about treatment preferences like hospitalization and resuscitation at the beginning of hospice care

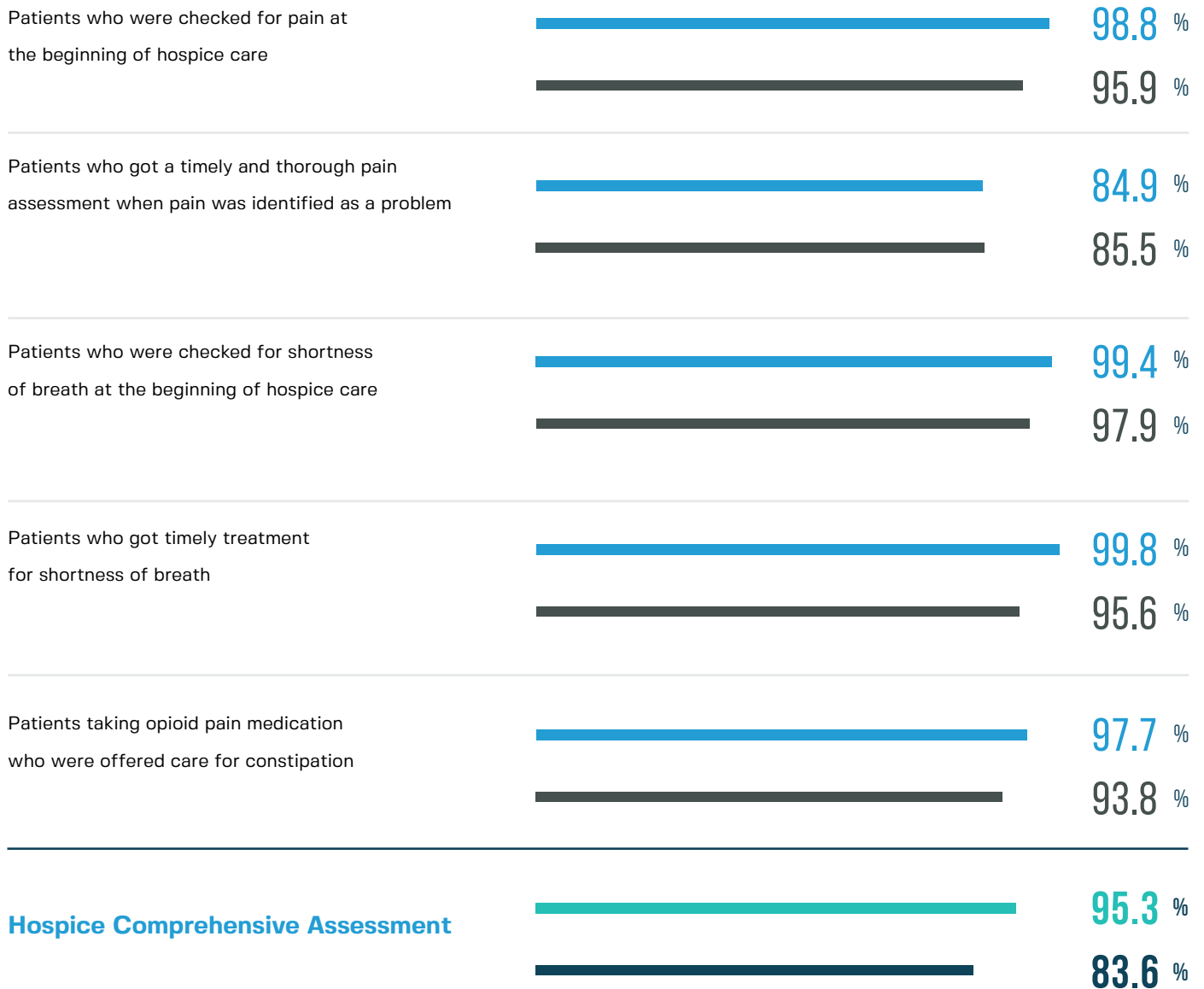


Managing Pain and Treating Symptoms

Hospice staff should identify and provide interventions to address pain, shortness of breath and constipation caused by opioids to improve patient comfort and quality of life.

- Each agency electronically reports data about these measures to the Centers for Medicare & Medicaid Services (CMS) using the Hospice Item Set (HIS)
- Higher percentages are better

- The data was collected between 04/01/2015 and 03/31/2017



Family Caregivers' Survey Results

Compare hospices based on results from a national survey that asks a family member or friend of a hospice patient about their hospice care experience.

- The data was collected between 04/01/2015 and 03/31/2017
- Higher percentages are better

