



Administrative
Departmental

SUBMITTED BY:	<u>Nicolas Roque</u>	APPROVED BY:	<u>Dr. Ismael Roque Velasco</u>
TITLE:	<u>Administrator/Chief Compliance Officer</u>	TITLE:	<u>President & CEO</u>
INITIAL DATE:	<u>6/2022</u>	APPROVED BY:	<u>Yajhaira Lorenzo RN, BSN</u>
		TITLE:	<u>VP. Clinical Mgmt.</u>
REVIEW DATE (S):	<u></u>	APPROVED BY:	<u>Romeo Rojas, MD</u>
		TITLE:	<u>Medical Director</u>
REVISION DATE (S):	<u></u>	APPROVED BY:	<u>Nicolas Roque</u>
		TITLE:	<u>Administrator/Chief Compliance Officer</u>
DEPARTMENT:	<u>Administration</u>		
POLICY/PROCEDURE TITLE:	<u>Patient Visitation Rights / No Patient Left Alone Act</u>		<u>Fl.Statute 408.823 eff. 7.1.2022</u>

I. POLICY

To ensure that all staff, volunteers, contract staff, patients, caregivers, and family are educated, and understand specific patient visitation rights.

II. PURPOSE

All employees, volunteers, contracted personnel, patients, caregivers, and family will be educated and understand patient visitation rights.

RELATED DOCUMENTS

Patient Visitation Rights Form

III. PROCEDURE

1. Client visitation rights.

- OpusCare shall allow patients to receive visitors during their admission to, or residency at, OpusCare inpatient facility in accordance with the rules.

- If circumstances require OpusCare to restrict public access to the OpusCare inpatient facility due to health or safety concerns, OpusCare will develop alternate visitation protocols that allow visitation to the greatest extent possible while maintaining patient health and safety.

- OpusCare will admit patients to its inpatient facility or patients who are residents in the OpusCare inpatient facility will be allowed in-person visits in all the following circumstances:

- a. End-of-life situations.

- b. A patient who was living with his or her family member before recently being admitted to OpusCare inpatient facility and is struggling with the change in environment and lack of physical support.
 - c. A patient grieving the loss of a friend or family member who recently died.
 - d. A patient that needs cueing or encouragement to eat or drink which was previously provided by family member or caregiver, and the patient is experiencing weight loss or dehydration.
 - e. A patient who used to talk and interact with others and is experiencing emotional distress, is seldom speaking, or is crying more frequently than he or she did previously.
 - f. Any other circumstances OpusCare deems appropriate.
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- To ensure the health and safety of patients, OpusCare may require visitors to adhere to infection control protocols, including passing a health screening and wearing personal protective equipment while on the premises of OpusCare. OpusCare may refuse visitation if the visitor does not pass a health screening or refuses to comply with OpusCare infection control protocols.
 - OpusCare shall submit their visitation policies to the agency by January 1st each year for approval. If the agency finds any provision of a provider's visitation

policy deficient or not in compliance with this section or the agency’s rules, the provider must submit an updated policy conforming such provision within 30 days after agency ‘s notice.

- OpusCare must notify patients and, if possible, their family members or caregivers of their visitation rights under this section and provide them with the contact information for OpusCare and the link to the dedicated webpage on the OpusCare website specified below.

- OpusCare will dedicate a webpage on its website to explain visitation rights authorized under this section and provide a method for individuals to report violations of this section to OpusCare. OpusCare shall investigate the reported violation within 30 days after receiving the report.